

Fact sheet: Patient Advocate Foundation and PAN Foundation merger

Overview

- Patient Advocate Foundation and PAN Foundation announced a [strategic merger](#) in March 2026 that will unite their complementary missions, expertise, and resources creating the most comprehensive nonprofit in the United States dedicated to helping patients navigate, access, and afford the care they need.
- Our combined organization, operating as Patient Advocate Foundation, offers the nation’s most comprehensive patient support system, including financial assistance, personalized case management, patient advocacy, community engagement, research, and more.
- This announcement comes at a pivotal moment, as patients nationwide face rising barriers to care, growing affordability challenges, and a weakened healthcare safety net.
- Together, we are uniting for patients and will expand services, simplify access, and reach millions more facing the growing healthcare access and affordability crisis.

Our comprehensive patient support services

- **Financial assistance**—providing over 130 disease and health equity funds and other types of financial aid to help patients access the care they need.
- **Personalized case management**—helping people, regardless of insurance status, solve real-life challenges related to serious health conditions, from enrolling in insurance and disability to securing help with social needs and living expenses.
- **Educational tools and resources**—offering award-winning guides on Medicare, insurance, disability, and financial assistance navigation, and clinical trials, as well as acclaimed resources like the [National Financial Resource Directory](#) and [FundFinder](#).
- **Patient advocacy, engagement, and innovation**—delivering programs that empower patients as active participants in healthcare decision-making and advancing reforms that expand access to care.
- **Patient-centered research**—generating real-time insights into the patient experience that drive evidence-based improvements and inform decisions by healthcare leaders and policymakers.
- **Commitment to health equity and community engagement**—connecting patient services, social needs navigation, research, and patient advocacy to the highest-need communities.

What this means for patients

- There will be no disruption of services for patients. Instead, this means more support and more ways to get help—all in one place.
- **Financial assistance programs:**



- For those currently receiving a grant from the Patient Advocate Foundation's Co-Pay Relief Program or the PAN Foundation, nothing is changing. They will experience continuity of services through their grant eligibility period. All eligibility and fund parameters remain the same as they were when their grant was awarded through the end of their grant periods.
- For any new or renewal patients looking for financial assistance between now and July 1, they can apply through either the Patient Advocate Foundation's Co-Pay Relief Program or the PAN Foundation for support.
- On or about July 1, we will move to a single comprehensive financial assistance program called [Patient Advocate Foundation's TotalAssist](#).
- **Other programs:**
 - We remain committed to supporting patients through our other healthcare access programs and support services, including case management, collective systems change, education, patient engagement, nonprofit program administration, research, and more.

Our leadership

- Alan J. Balch, PhD, Patient Advocate Foundation CEO, has been appointed to serve as Executive Chairman of the Board of Directors starting July 1, 2026, and will oversee and chart the organization's strategic direction and financial growth following the completion of a planned transition.
- Kevin L. Hagan, President and CEO of the PAN Foundation, has been appointed to serve as CEO starting July 1, 2026, following the completion of a planned transition.
- The two visionary leaders will work together through integration and beyond to lead the organization into the future.

To learn more, visit uniting.patientadvocate.org.